

Information Security

In recognition of the proper handling and protection of information as a social responsibility, the Olympus Group formulated the Information Security Policy and works to protect information security.

Information Security System

Under the Chief Information Security Officer (CISO) and the division responsible, we are maintaining and upgrading information security levels for the global group by introducing organized and comprehensive global governance in information security. These efforts are targeted at regional headquarters for Japan, the Americas, Europe, China and Asia/Oceania, and other Group companies.

Information Security Management

Specifically, the Olympus Group's information security system is organized into three focus fields: IT security, confidential information security and product security. In addition to initiatives in each field, the Company has organized a security governance system for the execution and management of measures and programs that coordinate business operations, functions and regions.

IT Security

Sweeping innovations to the existing IT security framework are being implemented through global IT, optimization projects, and the introduction of cloud systems, etc., to create a higher level of IT security.

Confidential Information Security

We are monitoring business processes and internal operations and systems in compliance with the statutory frameworks of various countries, represented by personal information protection laws, the EU's General Data Protection Regulations (GDPR) and the California Consumer Protection Act (CCPA) of the United States. Security measures are being applied to prevent data leaks and regulatory violations according to each country's laws and regulations.

Product Security

A global product security policy has been established, and a process put in place to assure product security measures for products and services in order to provide products and services that are both safe and reliable. We are also collecting information on product threats and vulnerabilities, setting up a system to analyze security risks, and working to realize early response security measures.

Information Security Governance and Training

To ensure these activities are implemented, we have implemented effective security governance through monitoring the operating status with regular internal information security assessments, as well as providing regular information security training for directors and all employees. Through these efforts, we are continuing to take actions to maintain and improve a comprehensive level of information security.

Personal Information Protection

The Olympus Group protects personal information concerning all its stakeholders, including its customers, using appropriate methods and, in order for proper handling to be performed, has established a Personal Information Protection Policy. The Group also clarifies its policies relating to personal information protection in the Olympus Group Code of Ethics.

Personal Information Protection Initiatives

Having established a global promotion system based on the personal information protection laws of each country in conjunction with the regional headquarters in Japan, the Americas, Europe, China, and Asia/Oceania, all personal information managed by the Olympus Group is appropriately managed and protected.

A dedicated division regularly provides personal information protection education to all employees. In addition to requesting regular inspections of the management status of each department that manages personal information, the division also responds to requests and complaints from customers regarding, for example, disclosure, revision or termination of use of personal information.

In fiscal year 2020, we did not have any legal violations or data leaks that required a report to the Personal Information Protection Committee.