

Business Process Reengineering Project 2: Innovative Technology Development

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Agenda

·Challenges to current situation, risk and environment change

• R&D Activity Examples

Innovation Risk Management





1. Priority Issues and Response Measures for R&D Group

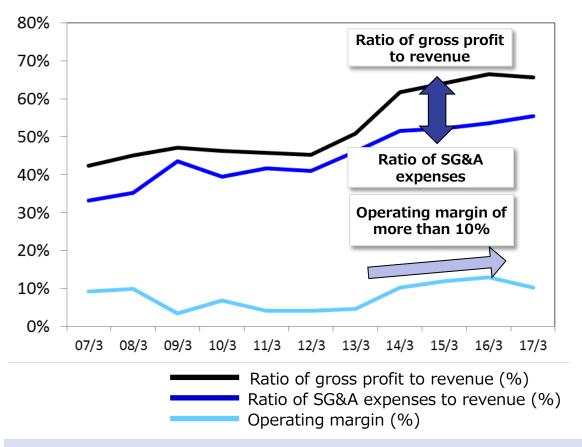
- Improve R&D efficiency
 (Ratio of R&D expenditures to revenue 11%* (FY2017))
 * Product development expenditures
- Address risks arising from technological innovation (AI, robotics, ICT)

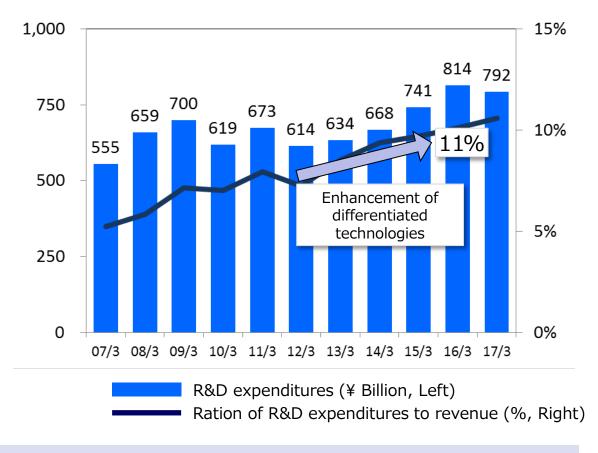
- Business Process Reengineering (BPR) Project
 Prioritization of R&D themes and standardization of R&D processes
- Innovation Promotion System
 Identify risks with potential to impede future growth and advance initiatives for transforming risks into opportunities





2. Ratios of SG&A Expenses and R&D Expenditures to Revenue





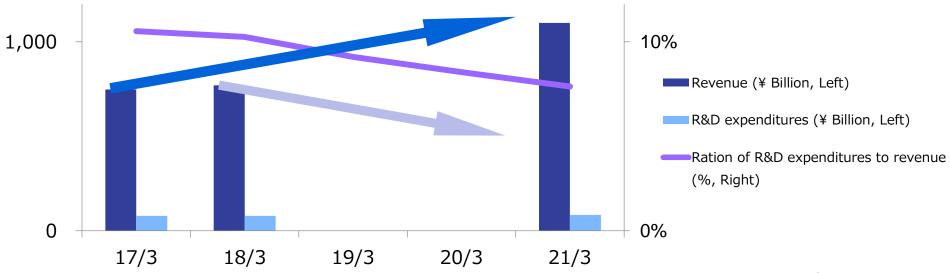
- Balanced ratios of gross profit and SG&A expenses to revenue over long-term range while achieving operating margin of more than 10%
- Increased ratio of R&D expenditures to revenue in conjunction with enhancement of differentiated technologies





3. Awareness Reforms in Relation to R&D

- Recognize low efficiency of Olympus' R&D activities
 - → Restrict R&D expenditures in existing businesses to level similar to that of competitors
 - → Secure "innovation budget" to prepare for technological innovation
- Leverage strengths of matrix organizational structure
 - → Generate synergies by utilizing unique development capabilities of each business
 - → Reflect successes of upstream R&D activities into product development







4. Four Steps of R&D Expenditure Reform

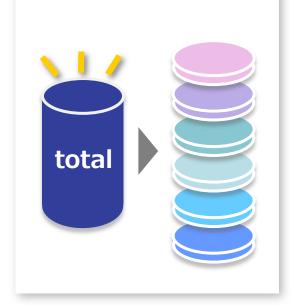
Business Process Reengineering (BPR)

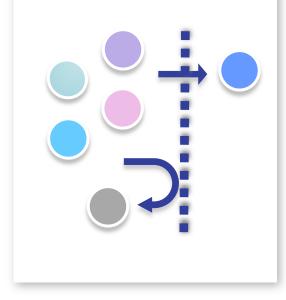
Determine **R&D** budgets in top-down manner

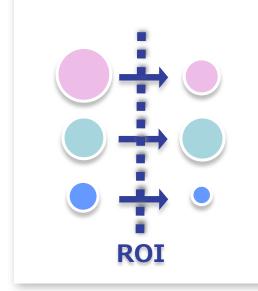
Stringently manage conditions for selecting R&D themes based on stage-gate process

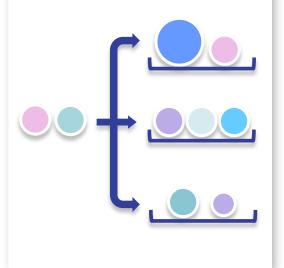
Optimize R&D expenditures for each theme







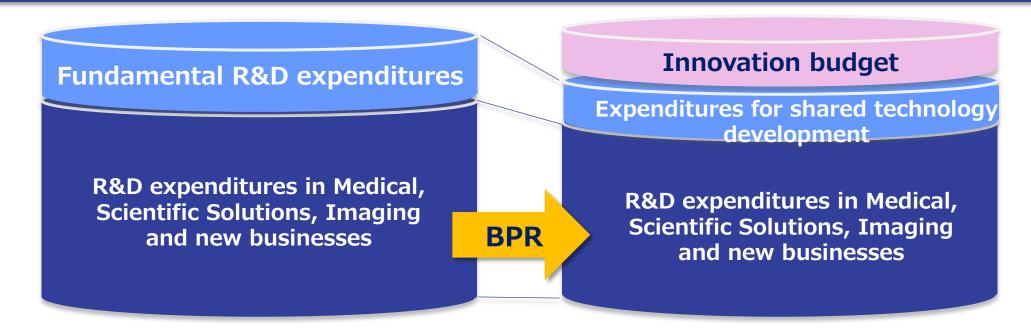






5. Secure of Innovation Budget

- Define R&D budgets in a top-down manner
- Prioritize R&D expenditures in specific businesses based on the ROI of each theme
- Concentrate fundamental R&D activities on the development of technologies shared between businesses (maintain differentiated status by strengthening core technologies)
- Secure innovation budget to address technological innovation risks



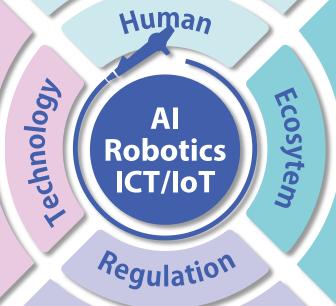




6. Four Operating Environment Changes and 10 Risks Brought About by **Technological Innovation**

Increased competition for human resources

- Loss of expertise
- Rise of substitute / destruction technologies
- **Commoditization of devices**
- Decreased relative value of devices



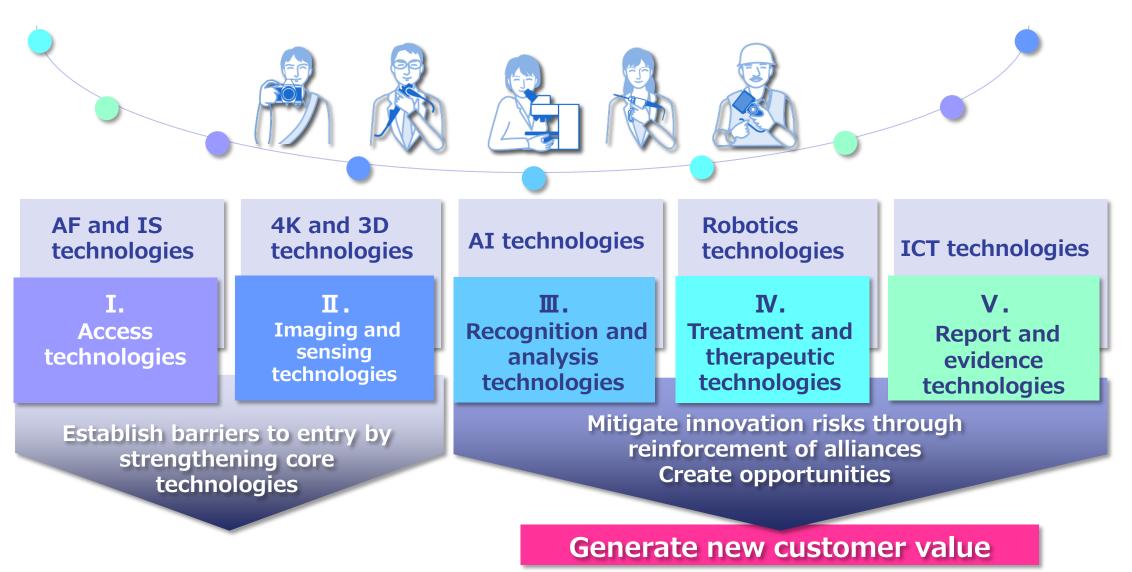
- Increase of patient influence
- Introduction of a pay-peruse model
- Change in sales channels
- Health care innovation in emerging countries

Lowering of barrier to entry into market





7. Development of Scenarios to Change Risks into Opportunities through Early Identification of Risks



16CSP



III. Recognition and analysis technologies: **Colon Diagnosis Support**

(CAD: Computer Aided Diagnosis)

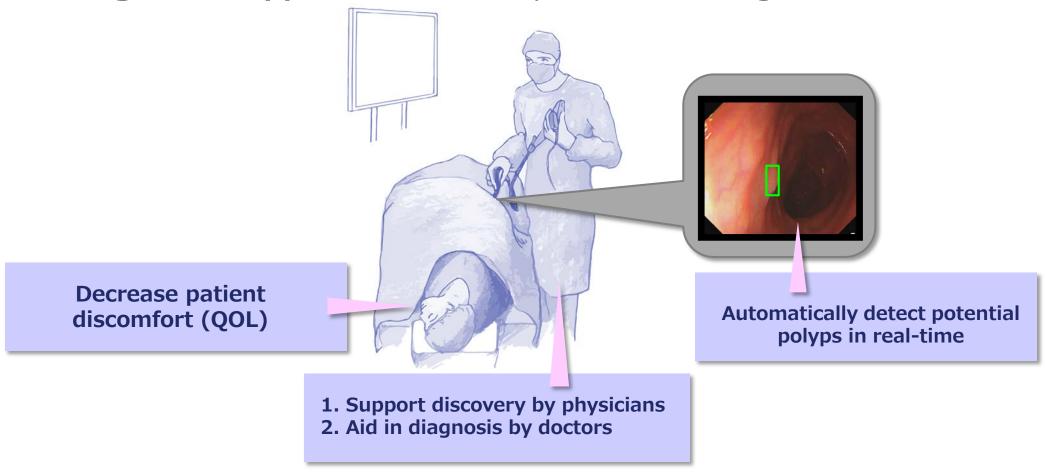




II. Recognition and analysis technologies: Utilization of AI for Examination and Diagnosis Technologies



Colon Diagnosis Support (CAD: Computer Aided Diagnosis)



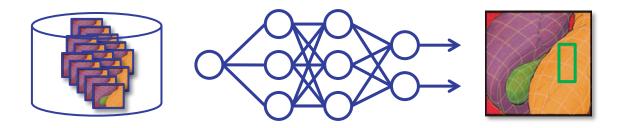




- 8. R&D Activity Examples
- **III.** Recognition and analysis technologies: **Utilization of AI for Examination and Diagnosis Technologies**



Utilization of AI (Deep Learning)



Take advantage of superiority of customer contact points achieved through **leading endoscope market share** to collect data on endoscopy image data from around the world





IV. Treatment and therapeutic technologies: Multi-Jointed, Flexible Robotic Assisted Surgery System





IV. Treatment and therapeutic technologies: Application of Robotics Technologies to Treatment and Therapeutic Technologies

Development and verification testing of multi-jointed, flexible robotic assisted surgery system (Funding Program for Development and Testing of World-leading Medical Devices)

FY2012 — FY2013 — FY2014

Therapeutic Support System for Gastrointestinal Endoscopies





Electrically Driven Laparoscope with Multiple Degrees of Freedom



Fukushima Subsidy for Development of Medical and Welfare Devices

(Development of high-power endotherapy devices and training equipment)

FY2015 — FY2016

High-Power Endotherapy Device

Expands functionality of therapeutic support system for gastrointestinal endoscopies



Training Equipment

Promotes spread of therapeutic support system for gastrointestinal endoscopies









IV. Treatment and therapeutic technologies:

Application of Robotics Technologies to Treatment and Therapeutic Technologies

Therapeutic Support System for Gastrointestinal Endoscopies: Realizes Precision Movement of Endoscope Tip

Characteristics:

- Effective control of two, multi-jointed endotherapy devices
- Left hand for lifting, right hand for cutting
- Capable of delicate motions, such as peeling of thin surface layers



V. Report and evidence technologies: +ICT Strategy

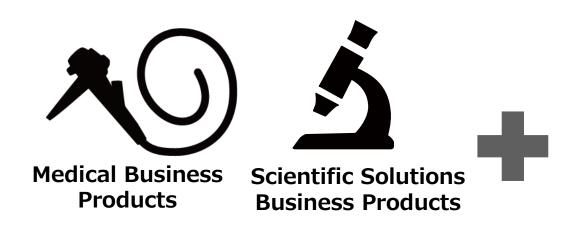




V. Report and evidence technologies: +ICT Strategy

Strategic Directives

Target higher earnings by increasing customer value and service level through "+ICT strategy" focused on products embodying Olympus' strengths (equipment terminals)







1. Increased Customer Value

Improve efficiency of customer procedures and create new services by mixing products and ICT in relation to diagnosis support, work support, training, and other existing procedures and frameworks

2. Olympus Management Reforms and Operational Efficiency

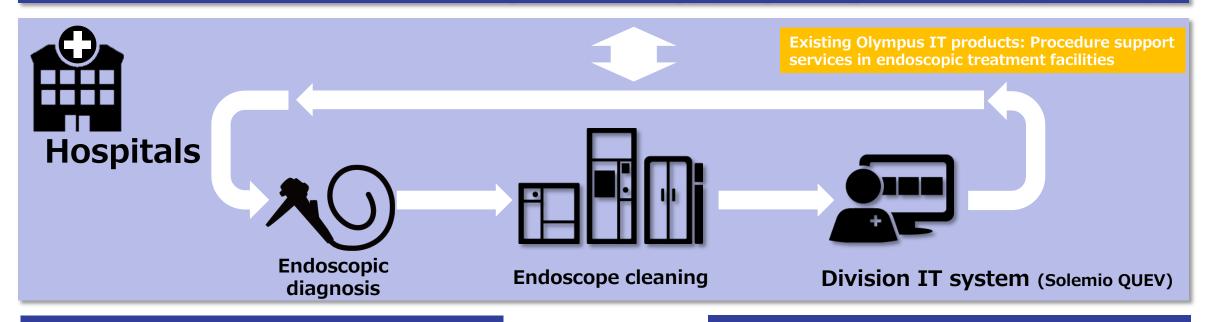
Utilize ICT and IoT to reform and improve efficiency of Olympus' manufacturing system, sales support, and other procedures and frameworks





V. Report and evidence technologies: +ICT Strategy

Provide services from cloud servers through +ICT strategy (images, diagnosis data, equipment logs)



Contributions to Quality Medical Treatments

- a. Diagnosis support (utilizing AI)
- b. Report preparation support
- c. Reprocessing and other work support
- d. Training support



Contributions to Medical Economic Benefits

- a. Equipment maintenance and symptom management (utilizing IoT)
- b. Appropriate use of consumables
- c. Cost optimization through pay-perprocedure model





9. Innovation Risk Management **Alliances through Innovation Promotion System**





9-1. Innovation Promotion Organization and Fellowship System

Introduce new human resource system for the specialists (fellowship system for R&D group)

Establish innovation promotion organization on October 1, 2017, under direct jurisdiction of CTO* and comprised of several fellows and chief fellows, including Kazuhiro Gono, who was awarded the Medal with Purple Ribbon as part of the Cabinet Office's Biannual Conferment of Decorations in spring 2017 for the development of an endoscopy system that utilizes Olympus' NBI technologies



(*)CTO···Chief Technology Officer (Head of R&D Group)



















